SkyBell[®] HD Installation

Total Connect (at customer site)

NOTES

- Use of the primary end-user's mobile device is strongly recommended for these steps. Signing in and making settings on the user's device helps to ensure that push notifications are received by the user.
- The Total Connect app will not display SkyBell setup options unless Video Doorbell Service is enabled in AlarmNet 360™ as shown in the previous section.
- 1. Log into the end-user's Total Connect account.
- 2. On the app, select the Cameras icon on the menu bar.
- 3. Select Doorbell. You will be directed to set up the new SkyBell.
- 4. The next steps depend on whether you are integrating a previously installed SkyBell into a Total Connect account or setting up a new SkyBell with a newly-created Total Connect account. For a **previously installed SkyBell**, you will be prompted for the login and password of the end-user's existing SkyBell account. Then, proceed to Step 5. For a **new SkyBell** in a newly created Total Connect account, follow the steps pictured below and proceed to Step 6.





SkyBell[®] HD Installation Total Connect at customer site (continued)

- 5. Where the end-user has SkyBell devices linked to an existing SkyBell account, select the "I have an existing account login" option then follow the flow to bring that device into Total Connect.
- 6. Select the **lock** with which the SkyBell will be associated (optional).
- 7. When setup is complete, the Camera tab will display thumbnails of any captures taken by installed SkyBell(s).



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